

### **Anchor Workwear**



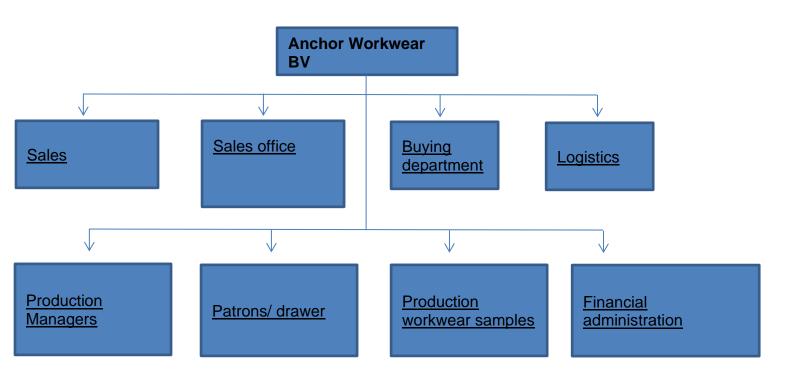


- · Contact person
- · Ben Huijbers

0413 369 880

- ben.huijbers@anchorworkwear.com
- · Start date membership
- July 2013

#### **Organisational chart**





### • Social Report 2019 Anchor Workwear

### Contents

Summ	ary: goals & achievements 20183
1.	Sourcing strategy3
1.1.	Sourcing strategy & pricing3
1.2.	Organisation of the sourcing department3
1.3.	Production cycle3
1.4.	Supplier relations3
2.	Coherent system for monitoring and remediation4
2.1.	Factory A/Country A4
2.2.	Factory B/Country B4
2.3.	External production4
3.	Complaints handling4
4.	Training and capacity building5
4.1.	Activities to inform staff members5
4.2.	Activities to inform agents5
4.3.	Activities to inform manufacturers and workers5
5.	Information management5
6.	Transparency & communication5
7.	Stakeholder Engagement5
8.	Corporate Social Responsibility6



## Summary: goals & achievements 2019

Social Report 2019 Anchor Workwear

We want good labour conditions to be a normal aspect in the factories, where our garments are produced. In 2018 we have had an audit in our factory in Bulgaria and an audit in our own factory in Vietnam. The outcomes of the audits were positive. The issues found were partly solved in 2018 and the remaining issues have been handled in 2019.

# 1. Sourcing strategy

### 1.1. Sourcing strategy & pricing

We try to produce as much as possible in own factories and remaining production in a few selected external factories. We source based on production quality, price, social factors and availability. Decisions about production locations are taken by the management team.

Pricing is based on calculation and evaluation of the first production run.

We have daily contact with the production locations with Skype.

#### 1.2. Organisation of the sourcing department

The management team is responsible for the strategy and sourcing. Together with the buying department we select new production companies.

#### 1.3. Production cycle

Anchor Workwear buys most fabrics and accessories and supplies patterns. These are transported to the production locations. The production companies cut the fabric and produce the garments. The ready-made garments are transported to The Netherlands. Lead time for production Europe is normally 7-9 weeks. Lead time for production Asia is 12-16 weeks.

#### 1.4. Supplier relations

Anchor Workwear has selected new suppliers in 2015. Out of these suppliers we selected one factory in Vietnam, which makes production for Anchor Workwear on a regular basis. We consider a number of criteria to select a new factory: reliability, quality standard, respect of deadlines, prices and social responsibility. We also visit the new selected factories for visual inspection. We did not source for new factories in 2019.

#### 1.5. Integration monitoring activities and sourcing decisions

Our main objective stays to produce in our own factories. Issues of improvement do not result in outsourcing, but in solving the issues.



In 2018 there was an audit in our factory in Vietnam and Bulgaria. Part of the issues found during this audit were handled direct and the rest were handled in 2019. During visits we found no new issues.

# 2. Coherent system for monitoring and remediation

#### 2.1. Factory Bulgaria

In Bulgaria we have had a WEP-training and an audit in 2018. The result of the audit overall was good and showed only some points for improvement. Most points have immediately been solved and the remaining minor issues will be handled in 2019. During visits we discuss labour conditions with staff and workers.

#### 2.2. Factory Vietnam

We have had an audit in our factory in Vietnam in 2018. The most important points for the CAP have been solved in January 2019. Most of the remaining points were handled in 2019. During visits we discuss labour conditions with staff.

The other production company in Vietnam has been audited by SA8000 in 2018. All major issues and most minor issues have been solved in 2018, the rest has been solved in 2019.

#### 2.3. External production

Anchor Workwear imported shoes from Ecco. Ecco has its own, expanded version of a Code of Conduct. Above, Ecco has signed the Code of Labour Practices of FWF.

# 3. Complaints handling

We have posted the code of labour practices in our factories. Workers can put their complaint to the management of the factory.

We received several requests from the workers. These were handled by the management of the factory. In 2019 we have not received any complaints.

During the audit in Bulgaria workers were asked for a system for complaints. People answered, that if they have questions or complaints, that they can address them to the management of the factory and the management is capable to solve the issues. They don't need another system for complaints.

It doesn't feel good for factories to encourage workers to complaint.





# 4. Training and capacity building

#### 4.1. Activities to inform staff members

During meetings we inform the staff about the FWF membership and audits of production locations. We inform our membership on our website and during fairs and visits to our customers. The staff of Anchor Workwear were informed in November 2016 during a training by Fair Wear Foundation.

### 4.2. Activities to inform agents

Not applicable

#### 4.3. Activities to inform manufacturers and workers

In 2018 we organised a Workplace Educational Programme in our own factory in Bulgaria. A selected group of workers and the management of the factory attended this WEP. During visits to factories we have informed manufacturers of our membership and the importance of social responsibility. We had a Workplace Educational Programme in our own factory in Vietnam in 2016.

## 5. Information management

- We monitor progress in the implementation of the Code of Labour Practices
  through audits that FWF performs as well as external audit by SA8000. In
  addition to the audits, we follow the progress of the implementation of the Code
  of Labour Practices during the visits to the workshops. During these visits,
  meetings are held with management and staff, including discussing progress in
  the implementation of the Code of Labour Practices. Anchor
- In 2019 the management of Anchor Workwear visited all production locations several times during production. During these visits Anchor Workwear discussed progress in the implementation of the Code of Labour Practices with management and staff of the production locations.

# 6. Transparency & communication

The general public and customers have been informed through various channels;

- · We have put the Fair Wear logo in our emails
- We mention our Fair Wear membership on our website.
- We put the social report and the brand performance check on our website.
- · We mention our Fair Wear membership in our offers to clients.
- · Anchor Workwear writes an annual social report

# 7. Stakeholder Engagement

We did not make use of any FWF stakeholder resource, because there has been no issues to be discussed



Social Report 2019 Anchor Workwear

## 8. Corporate Social Responsibility

- Anchor Workwear has an internal CSR policy regarding reducing energy consumption, reducing waste and regarding discrimination. Apart from that, CSR is a natural issue during daily processes. Anchor Workwear is ISO 14001 certified.
- Anchor Workwear also considers the external CSR issues. We produce safe garments (with Okotex) under good circumstances. We support an orphanage with clothes. We use organic and recycled materials for fabrics to deliver a contribution to the environment. We collect and recycle used garments to new products.