



Vacancy at Fair Wear Foundation

Fair Wear Foundation (FWF) is an Amsterdam-based, international non-profit organisation working to improve labour conditions in garment factories worldwide. We support our 130 member brands with practical knowledge and guidance, and verify their efforts at their headquarters as well as in production countries. And we promote a 'new normal' for the global garment industry by targeting a wide range of relevant audiences. We have 45+ Amsterdam-based staff of very diverse backgrounds and work with expert teams in eleven production countries.

Brand Liaison and Member Community Officer (36 hours)

To support our work improving labour conditions in garment factories, FWF is looking for a Brand Liaison and Member Community Officer to be part of its Membership Team. FWF's Membership Team focuses on membership in all its aspects: acquisition of new members, member communication, community building, guidance of members, conducting performance checks and developing new methods and tools. We are looking for someone with a lot of energy who shares our drive to prevent and remedy workplace injustices and promote labour rights.

The Brand Liaison and Member Community Officer would in the first instance be involved in the following activities:

Brand Liaison

- Act as the liaison for a number of member companies
- Provide guidance to members on responsible purchasing practices and remediation, both individually through liaisoning as collectively through the member hub, to enhance their impact
- Provide guidance to member companies on their CSR strategy and build internal management systems to monitor their supply chains
- Performance assessment of member companies on implementation of FWF requirements

Member Community

- Manage the member directory and community (forum) page on the Member Hub
- Define and implement appropriate strategy to promote active member participation and utilisation of the community page and adequate response to their questions/issues raised.
- Collate interesting content (e.g. best practises) with support of membership team colleagues for member community discussions
- Contribute to organisation of member events (e.g. member stakeholder meetings, member day) with member learning, member communication and external relations team colleagues



Fair Wear Foundation – Brand Liaison and Member Community Officer – 2019

- Support and facilitate activities between the Member Consultation Group and FWF.
-

We are looking for someone with the following qualifications and skills:

- University degree
- 5-7 years relevant professional experience
- Knowledge of textile industry and international supply chains
- A commercial mindset and a good understanding of business processes
- Demonstrated ability to engage with companies, at different levels
- Affinity with human and labour rights, and the objectives of FWF
- Willingness to travel regularly (mainly within Europe and possibly to production countries)
- Ability to work independently
- Outstanding interpersonal and communication skills
- Excellent (written and spoken) language skills in English; proficiency in German is desirable

Please visit www.fairwear.org for more information about our organisation. For more information about the position, you can call Supraja Suresh on +31 (0)20 408 4255.

We offer a salary in accordance with the Dutch government remuneration system (BBRA) scale 10/11, depending on relevant experience.

If you are interested, please send your cv with cover letter to vacancy@fairwear.org no later than 13 May 2019.

We will interview candidates in the second half of May.

Recruitment agencies are asked to refrain from approaching FWF about this or any other vacancy.